

PHILIPS

Turntable TAV5000



User manual

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1 Important

Safety

Read and understand all instructions before you use this turntable. If damage is caused by failure to follow the instructions, the warranty does not apply.



This 'bolt of lightning' indicates uninsulated material within the device may cause an electrical shock. For the safety of everyone in your household, please do not remove the covering.

The 'exclamation mark' calls attention to features for which you should read the enclosed literature closely to prevent operating and maintenance problems.

WARNING: To reduce the risk of fire or electric shock, the device should not be exposed to rain or moisture and objects filled with liquids, such as vases, should not be placed on the device.

CAUTION: To prevent electric shock, fully insert the plug. (For regions with polarized plugs: To prevent electric shock, match wide blade to wide slot.)

Warning

- Never remove the casing of this apparatus.
- Never lubricate any part of this apparatus.
- Never look into the laser beam inside this apparatus.
- Never place this apparatus on other electrical equipment.
- Keep this apparatus away from direct sunlight, naked flames or heat.
- Ensure that you always have easy access to the power cord, plug or adaptor to disconnect the apparatus from the power.

Note

- The type plate is located on the bottom of the product.
-
- Make sure that there is enough free space around the product for ventilation.
 - Only use attachments/accessories specified by the manufacturer.
 - The product shall not be exposed to dripping or splashing.
 - Do not place any source of danger on the product (e.g. liquid filled objects, lit candles).
 - Where the MAINS plug or an appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.
 - Please use the product safely in an environment with a temperature between 0°C and 40°C.

Trademarks

AURACAST

The Auracast™ word mark and logos are trademarks owned by Bluetooth SIG, Inc. and any use of such marks by MMD Hong Kong Holding Limited is under license.

Other trademarks and trade names are those of their respective owners.



The making of unauthorized copies of copy-protected material, including computer programs, files, broadcasts and sound recordings, may be an infringement of copyrights and constitute a criminal offence. This equipment should not be used for such purposes.

Bluetooth

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by MMD Hong Kong Holding Limited is under license.

2 Your turntable

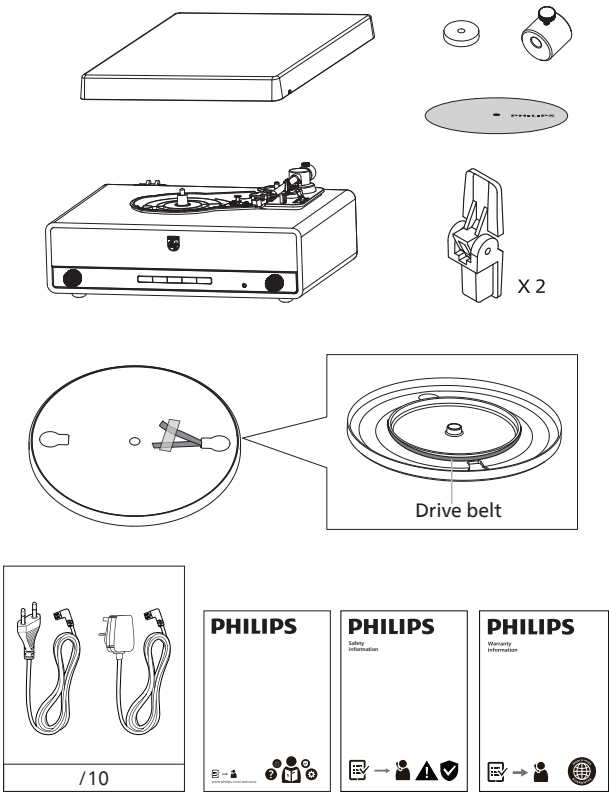
Congratulations on your purchase, and welcome to Philips! To fully benefit from the support that Philips offers, register your product at www.philips.com/support.

Introduction

- With this turntable, you can
- Play from vinyl records;
 - Listen to music via Bluetooth;
 - Play music from Audio in;
 - Enjoy music through headphones;
 - Support Bluetooth out and Aux out;
 - Support Auracast™ receiver & Auracast™ broadcast;
 - Use App to control the unit.

What's in the box

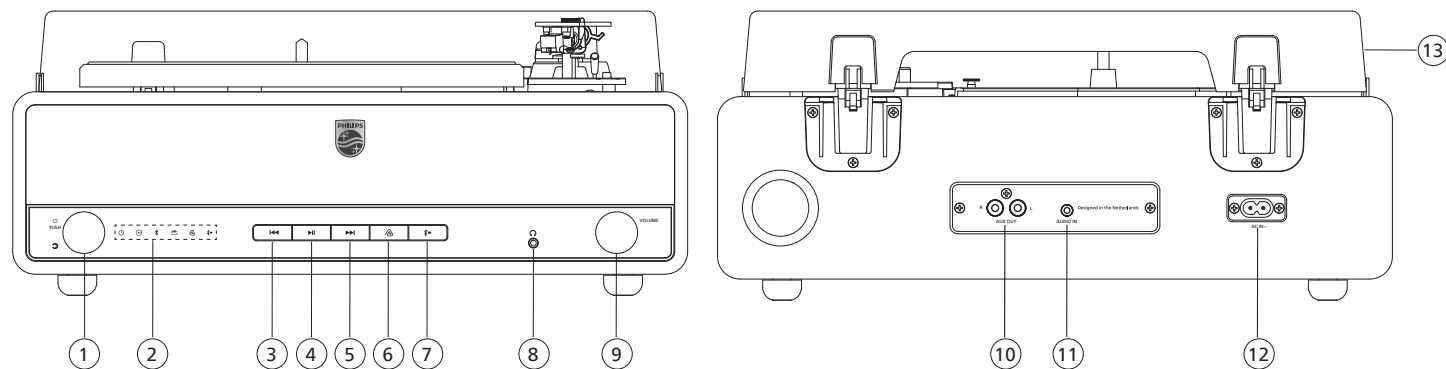
- Check and identify the contents of your package:
- Main unit
 - Platter (include belt)
 - Slipmat
 - Counterweight
 - Dust cover
 - Hinges x2
 - Power cords x2
 - 45 rpm adaptor
 - Quick start guide
 - Safety sheet
 - Warranty card



Note

- Power cord quantity and plug type vary by regions.
- Images, illustrations and drawings shown on this user manual are for reference only. Actual product may vary in appearance.

Overview of the turntable

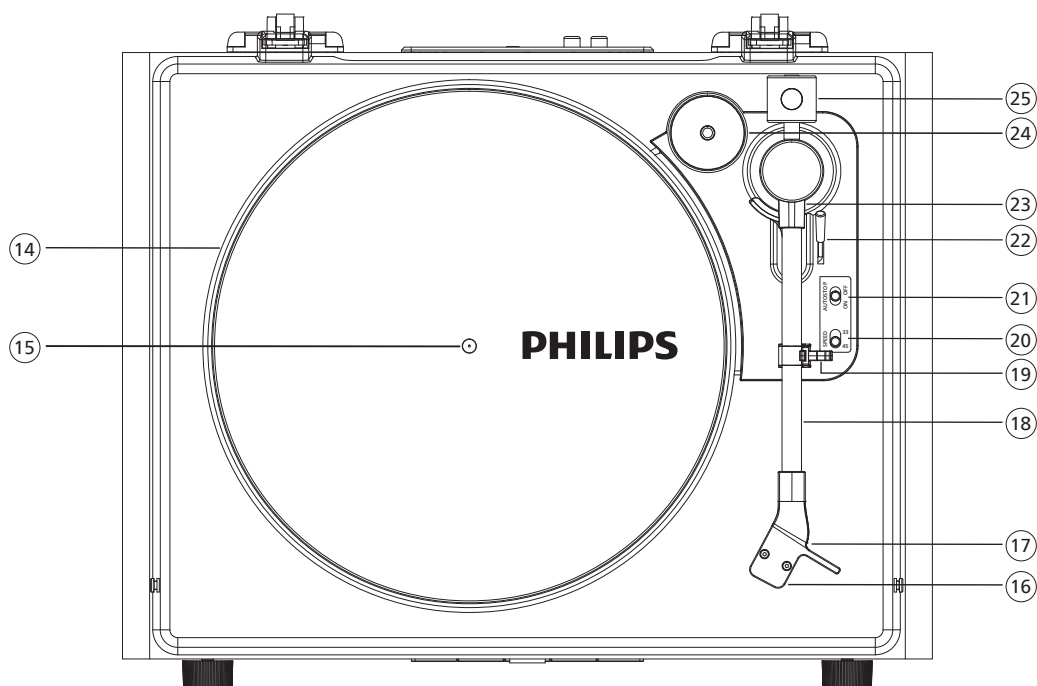


- ①
 - Press to turn power on/off.
 - Turn to switch source (Phono/Bluetooth/Audio in).
- ② **LED indicator** (see below table)

Icon	Source	Function status	Pattern
	Power	Standby Power off	Solid Red - Off
	Phono		Solid White
	Bluetooth	Pairing Connected Disconnected	Blink Blue (fast) Solid Blue Blink Blue (slowly)
	Audio in		Solid White
	Auracast™	Auracast™ receiver scanning mode Auracast™ receiver connected Auracast™ receiver idle Encrypted Auracast™ broadcast Deactivated encrypted Auracast™ broadcast Unencrypted Auracast™ broadcast Deactivated unencrypted Auracast™ broadcast Error state	Blink White (slowly) Solid White Blink White (very slowly) Solid Amber Blink Amber (fast) Solid Purple Blink Purple (fast) Blink Red (fast)
	Bluetooth out	Pairing Connected Disconnected Error state	Blink White (slowly) Solid White Blink White (fast) Blink Red (fast)

- ③
 - Skip to the previous track.
 - Previous Auracast™ broadcast channel.
- ④
 - Play or pause.
 - Pairing mode.
- ⑤
 - Skip to the next track.
 - Next Auracast™ broadcast channel.
- ⑥
 - In Auracast™ receiver mode, press to rescan Auracast™ broadcast channel.
 - Press to switch to Auracast™ receiver mode.
 - Press and hold for more than 3 seconds to activate / deactivate Auracast™ broadcast mode.
- ⑦
 - Press to enable to BT Out.
 - Press and hold to disable to BT Out.
- ⑧
 - Connect the headphone.
- ⑨ **VOLUME knob**
 - Adjust volume level.
- ⑩ **AUX OUT**
 - Connect to external speaker using an RCA cable (not included).
- ⑪ **AUDIO IN**
 - Connect the external device using a 3.5mm cable (not included).
- ⑫ **AC IN~**
 - Connect the power cord.
- ⑬ **DUST COVER**

Overview of the turntable



⑭ PLATTER

- The position to place a vinyl record.

⑮ CENTER SPINDLE

- The spindle holds the turntable platter stable and centered.

⑯ CARTRIDGE

- Cartridge model: AT3600L

⑰ HEADSHELL

- Connect the cartridge and the tonearm.

⑱ TONEARM

- Drive the stylus to slide above the record.

⑲ TONEARM CLIP

- Fix the tonearm for protection during non-use.

⑳ SPEED SLIDE

- Switch speed (33-1/3, 45 rpm).

㉑ AUTO STOP SLIDE

- Auto stop function ON/OFF.

㉒ TONEARM LIFT LEVER

- Used to control the tonearm to rise from/fall on a record surface without endangering the surface of the record and the stylus.

㉓ TONEARM REST

- Use this rest to hold the tonearm during non-use.

㉔ 45 rpm ADAPTOR

- Place the adaptor over the center spindle when playing 7" vinyl records with large center holes.

㉕ COUNTERWEIGHT

- Balance the stylus pressure.

3 Get started

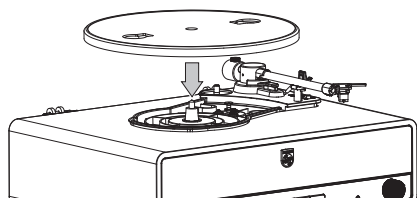


Caution

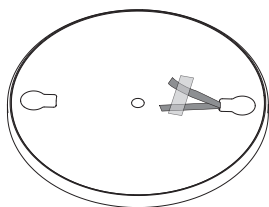
- Use of controls or adjustments or performance of procedures other than herein may result in hazardous radiation exposure or other unsafe operation.
- Always follow the instructions in this chapter in sequence.

Assemble the turntable

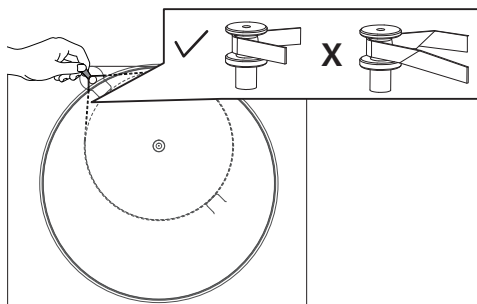
- 1 Assemble the platter on the unit.



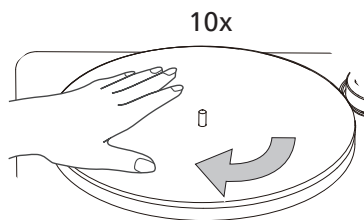
- 2 The belt is pre-installed under the platter.



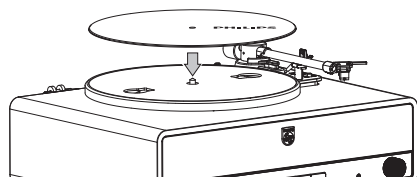
- 3 Turn the platter upside down, pull the belt over the motor pulley. Release your hand from the belt once the belt is on the motor pulley.



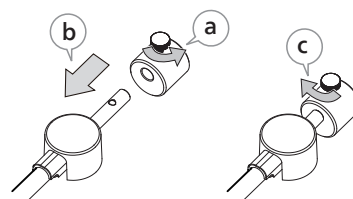
- Slowly rotate the platter about ten times by hand in the direction of the arrow. Get rid of any twists in the belt and make sure the belt rides smoothly.



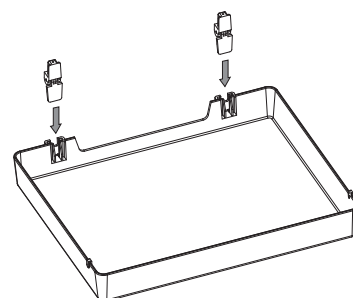
- 4 Place the slipmat on the platter.



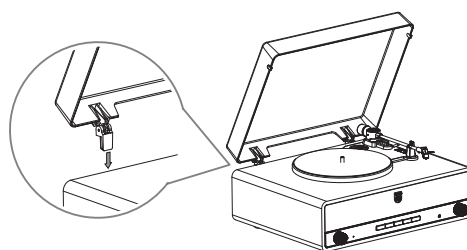
- 5 Insert the counterweight into the tonearm in the direction of the arrow.



- 6 Insert the dust cover hinges into the hinge pockets at two sides of the dust cover.



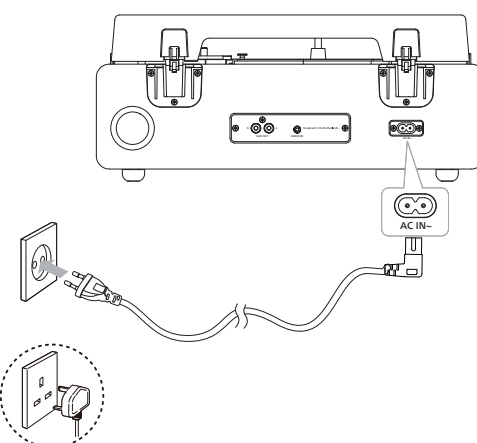
- 7 Insert the hinges completely into the hinge bases located at the back.



Connect power

Connect the AC IN~ socket on the unit to power plug on the wall outlet by using the provided AC power cord.

↳ When connect the unit to the AC power, LED "⏻" icon is solid red.



Caution

- Risk of product damage! Ensure that the power supply voltage corresponds to the voltage printed on the back or the underside of the unit.
- Risk of electric shock! when you plug or unplug the AC cord, always pull the plug, never pull the cord.
- Before you connect the AC cord, make sure that you have completed all the other connections.

Power on/off

- Press the  button to switch the unit on.
↳ The unit switches to the last selected source.
- Press the  button to switch the unit off.
↳ The unit switches to standby.
- Rotate the  knob to switch the source.
↳ Phono/Bluetooth/Audio in.

Note

- The turntable switches to standby mode after 15 minutes inactive.

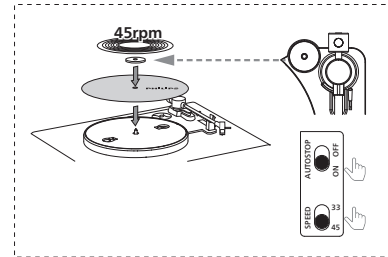
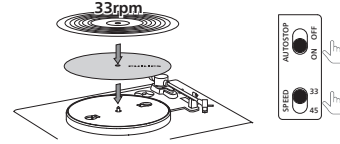
Adjust volume

While listening, rotate **VOLUME** knob to adjust volume level.

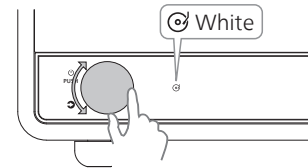
4 Play from vinyl records

Phono operation

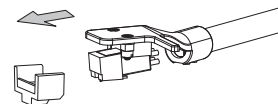
- Place the unit on a flat and level surface.
- Place the slipmat on the platter before placing the vinyl record.
- Use the speed switch next to tonearm to adjust the speed (33-1/3 & 45 rpm) to match the record.



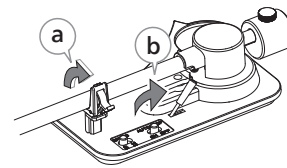
- Use the auto-stop switch next to the tonearm to enable/disable the auto stop function. (45 rpm not applicable)
- Turn the  knob to switch to Phono source.
↳ LED " " icon is solid white.



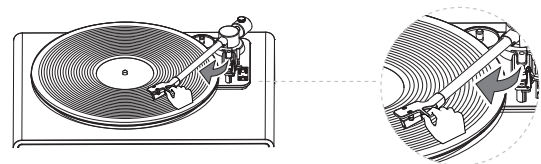
- Gently parallelly pull the stylus cover forward to remove before playing.



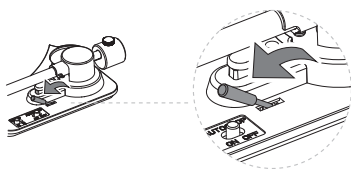
- Unlock the tonearm clip, and use the lift lever to raise the tonearm.



- Use the finger lift to align the stylus over the record.



- Use the lift lever to lower the tonearm on the record to begin playing.

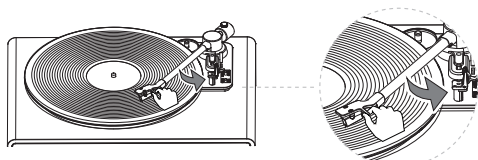
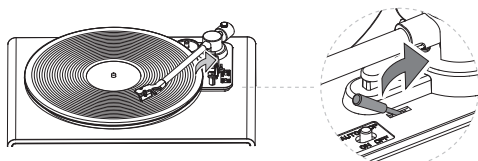


Tip

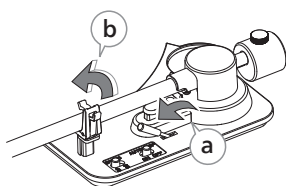
- Place the 45 rpm adaptor over the center spindle when playing 7" vinyl records with large center holes.
- Place the 45 rpm adaptor back on the adaptor rest next to the tonearm when not used.

Stop playing

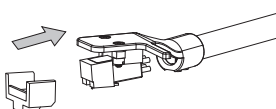
- 1 Use the lift lever to raise the tonearm, and use the finger to move the tonearm back on the tonearm rest.



- 2 Lower the lift lever, and lock the tone arm clip to fix it.



- 3 Install the stylus cover to protect the stylus tip.



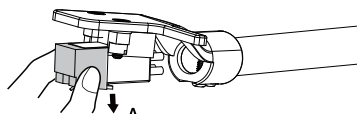
Caution

- Do not bend or force the stylus into the cartridge.
- Do not touch the stylus tip to avoid injury to your hand.
- Turn off the unit's power before you replace the stylus.

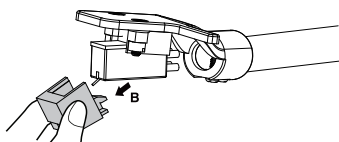
Replace the stylus

Removing the stylus from the tonearm:

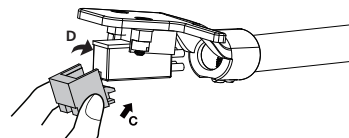
- 1 Place your fingers at the tip of the stylus and push down to the direction 'A'.



- 2 Pull the stylus out toward the direction 'B'.

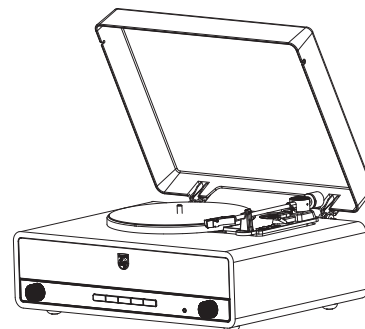


- 3 Hold the tip of the stylus and insert the other edge by pressing toward direction 'C', and push the stylus up toward direction 'D' until it locks at the tip.
Stylus model: AT3600L (not included).

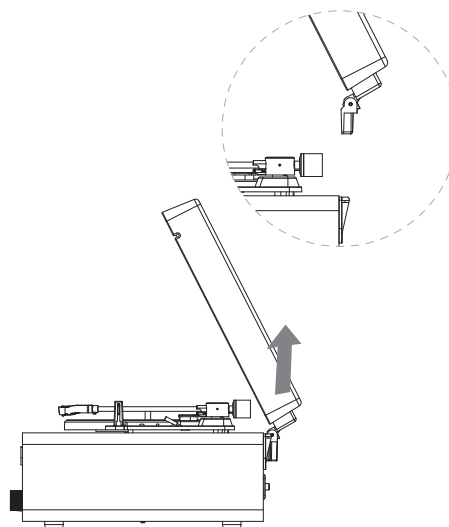


Remove the dust cover

- 1 Open the dust cover.



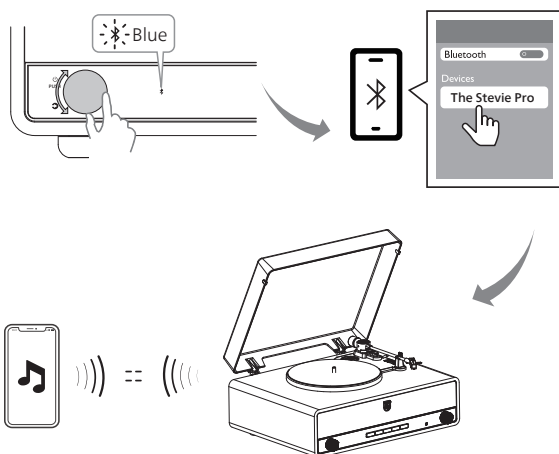
- 2 Lift up the dust cover vertically from the hinge base.



5 Listen to Bluetooth® music

Connect Bluetooth®

- 1 Rotate the  knob to switch to BT source.
↳ LED “” icon blinks blue.
- 2 Select [The Stevie Pro] on your Bluetooth enabled device.
↳ After successful pairing and connection, the Bluetooth indicator turns solid blue, and you will hear the prompt sound from the unit.



- 3 Play the audio from your device.
↳ Press the /  buttons on the product or your device to skip to the previous/next track.
↳ Press the  button on the product or your device to play/pause the track.

Disconnect Bluetooth®

- Deactivate Bluetooth on your device.
- Press and hold the  button for 3 seconds to enter pairing mode.
↳ LED “” icon blinks blue.

Clear Bluetooth® pairing records

- Press and hold the  button for 3 seconds in disconnect mode.

Note

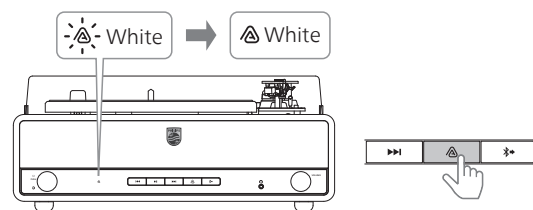
- Compatibility with all Bluetooth devices is not guaranteed.
- Any obstacle between the unit and the device can reduce the operational range.
- The effective operation range between this unit and your Bluetooth enabled device is approximately 10 meters (free space).

6 Auracast™

You can broadcast your music to this turntable or any other Auracast™ compatible products.

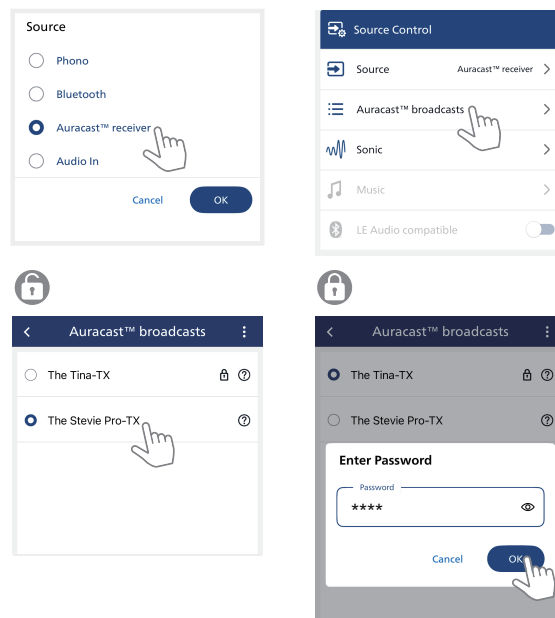
Auracast™ receiver (as a receiver)

- 1 Press the  button on the turntable to switch to Auracast™ receiver source.
↳ LED “” icon blinks white.
- 2 If you enter Auracast™ source for the first time or if the station list is empty, the product performs a full scan automatically.
- 3 The turntable will automatically search for nearby Auracast™ broadcasts and connect to the unencrypted broadcast with the strongest signal.
 - Entering the same password that you input when setting up Auracast™ broadcast from your mobile phone, dongle or device.
- 4 On your mobile device or dongle that supports Auracast™, follow the instruction to enable Auracast™ broadcast.
- 5 After successful connection, LED “” icon is solid white.
- 6 Select and play audio from your Auracast™ enabled mobile device, dongle or product to the unit.
- 7 Follow the Auracast™ connection on any additional Auracast™ compatible products you want to include. Press the /  buttons to select an Auracast™ broadcast channel.
 - Only unencrypted broadcast is selected and encrypted broadcast is skipped.
- 8 Press the  button again to rescan the Auracast™ broadcasts.



Or

- 1 Please download the Philips Entertainment App (Refer to Chapter 9).
- 2 Connect the device.
- 3 In the **Source Control** section, set it to Auracast Receiver.
- 4 Click on the newly launched Auracast Broadcasts in the menu.
- 5 Select the desired channel from the list.
- 6 If you need to listen to a channel with a password, enter the correct password.
- 7 Enjoy listening.



Disconnect Auracast™ receiver

- Switch your turntable to another source.
- Deactivate Auracast™ broadcast on your mobile device, dongle or product.

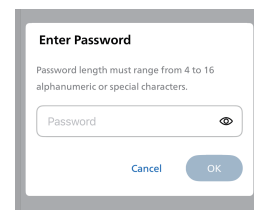
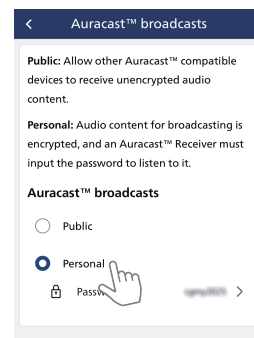
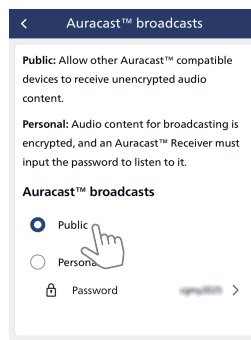
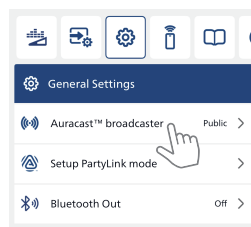
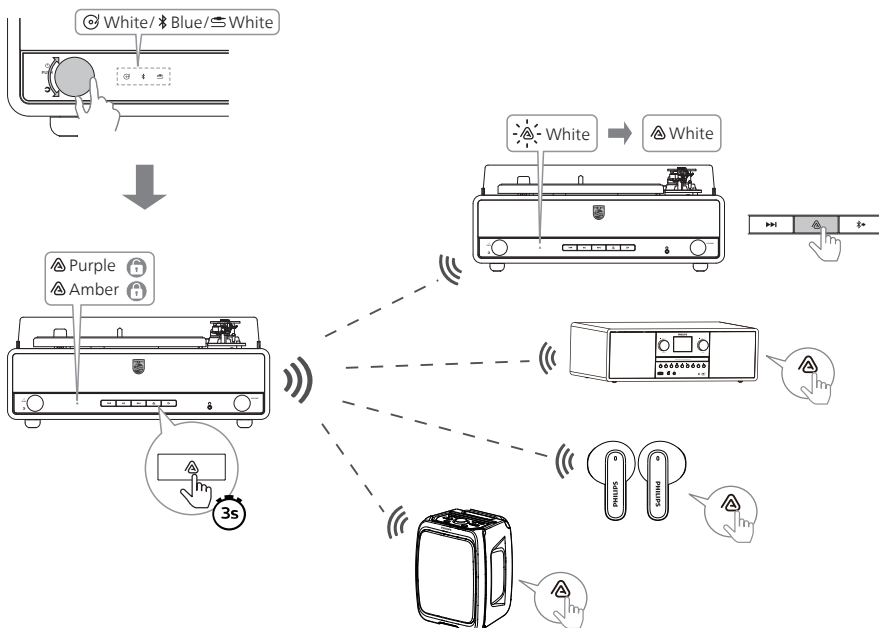
Auracast™ broadcast (as a transmitter)

In Phono/Bluetooth/Audio in source.

- 1 Play content on any input source that is not an Auracast Receiver.
- 2 Press and hold the  button for 3 seconds on turntable.
- 3 When unencrypted broadcast is selected, LED " " icon is solid purple and you will hear the prompt sound from your turntable.
When encrypted broadcast is selected, LED " " icon is solid amber and you will hear the prompt sound from your turntable.
- 4 At this point, on other Auracast-compatible devices, search for the Auracast channel named "The Stevie Pro-TX".
- 5 Rotate the  knob to switch between Phono/Bluetooth/Audio in to play from different audio sources.

As a private transmitter (setting a password)

- 1 Please download the Philips Entertainment App (Refer to Chapter 9).
- 2 Connect the device.
- 3 On the interface, select [Auracast Broadcaster].
- 4 On Philips Entertainment App, enter General Settings, select **Public** (unencrypted broadcast) or **Personal** (encrypted broadcast) from Auracast broadcaster.
- 5 You can broadcast to any number of Auracast™ enabled products, follow the instruction to enable Auracast™ connection.
- 6 If Auracast broadcast channel is encrypted, Auracast receiver products are required to enter the password in order to listen to it.
- 7 After returning to the main menu, select Setup PartyLink mode and start it according to the guide.
- 8 On other Auracast-compatible devices, join the channel according to the corresponding device's guide.



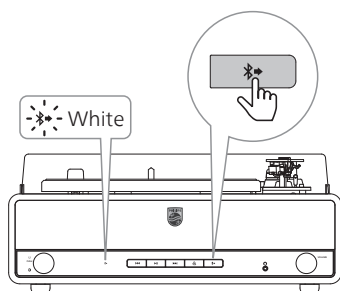
Disconnect Auracast™ broadcast

- Press and hold the  button on your turntable for 3 seconds.
- Exit Auracast™ broadcast from your turntable.
↳ LED " " icon blinks purple or amber.

7 Bluetooth®-Out (BT-Out) operation

Connect Bluetooth® enabled device

- 1 Rotate the  knob to switch to Phono or Audio in source.
- 2 Press  button to enter Bluetooth out pairing mode.
↳ LED " " icon blinks white.



- 3 Ensure your Bluetooth enabled device is in pairing mode.
- 4 The turntable starts to scan and pair to nearest Bluetooth enabled device or device with the strongest signal automatically.
- 5 Once connected, you will hear the prompt sound from the turntable.
↳ LED " " icon is solid white.

Note

- If the pairing fails, press  button again to perform the scanning of Bluetooth enabled devices.

Disconnect BT-OUT

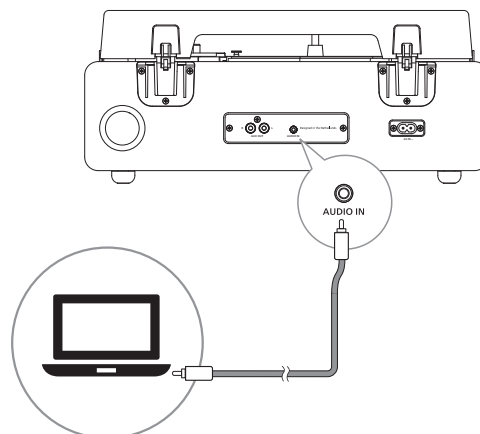
Press and hold  button on the turntable for 3 seconds.
↳ LED " " icon blinks white.

8 Other features

Listen to an external device

You can listen to an external device through this turntable with an audio cable.

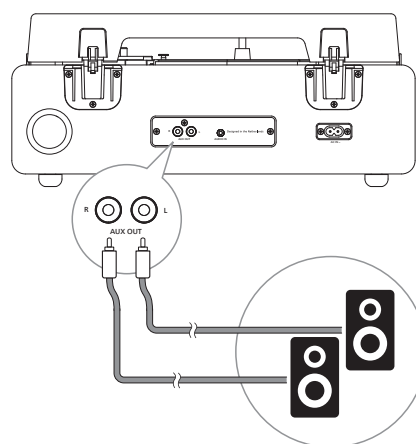
- 1 Use a 3.5mm Audio in cable (not included) to connect one end to the external device and connect the other end to the AUDIO IN jack on the back of the unit.



- 2 Rotate the  knob to switch to Audio in source.
↳ LED " " icon is solid white.
- 3 Start to play the device (see the device user manual).

You can connect the unit to an external speaker using an audio cable.

- 1 Connect an RCA cable (not included) to the external speaker.
↳ RED plug - Plug into the R-channel output.
↳ WHITE plug - Plug into the L-channel output.



- 2 Rotate the  knob to switch to Phono, BT or Audio in source.
↳ LED " " or " " icon is solid white or " " icon is solid blue.
- 3 The volume is controlled by the external speaker.

Headphone output

- Connect the headphone/earphone through the headphone jack  on the front of your turntable.
- Rotate the **VOLUME** knob to adjust the volume level.

Factory reset

Reset device to default setting.

When the turntable is power on, press and hold  button for 5 seconds.

↳ The turntable is restored to factory defaults and enters standby mode.

9 Philips Entertainment App

App download

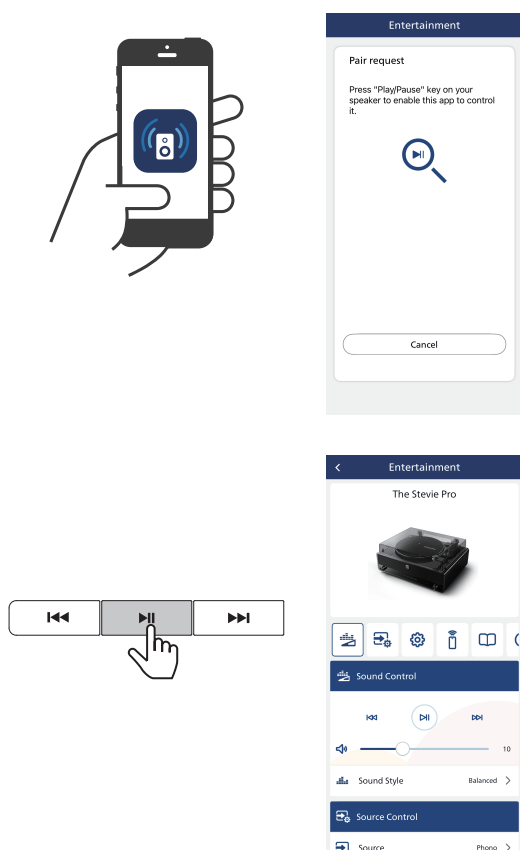
Scan the QR code and press "Download" button, or search "Philips Entertainment" in the Apple App Store or Google Play to download the app.



philips.to/entapp

The Philips Entertainment App puts you in charge of the music you are listening to. You can use your smart device to easily choose the sound style you want, switch between sources, and more.

Pair the App with your turntable



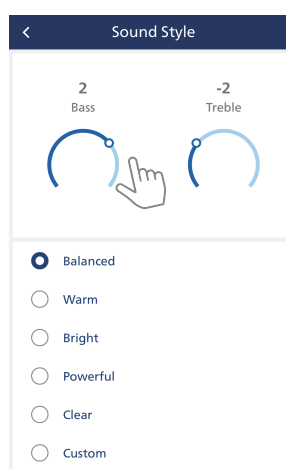
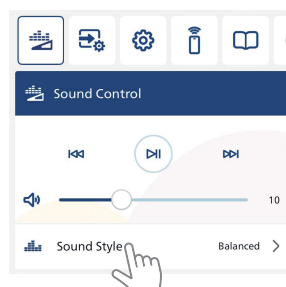
- 1 Launch the Philips Entertainment App on your mobile device.
- 2 Make sure Bluetooth is enabled on your mobile device.
- 3 If you connect the Philips Entertainment App with your turntable for the first time, you are asked to pair the App with your turntable.
- 4 Press the ►|| button on your turntable to enable the App to discover and control it.

Choose your sound

You can choose the ideal sound for your music.

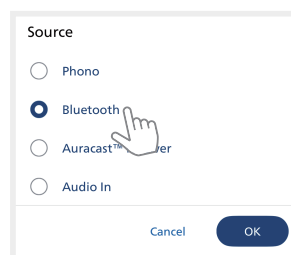
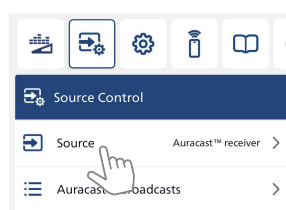
Select Equalizer (EQ) Effect

Press icon on the App to select predefined sound modes to suit your music: **Balanced/Warm/Bright/Powerful/Clear**.



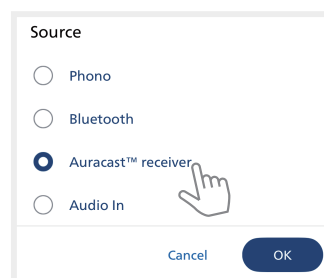
Select source

Press icon on the App to select **Phono/Bluetooth /Auracast™ receiver/Audio In**.

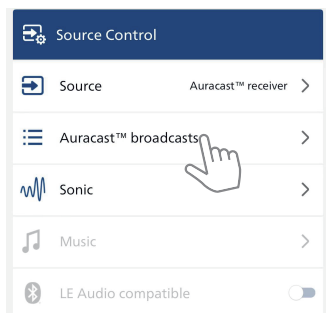


Receive unencrypted Auracast™ broadcast

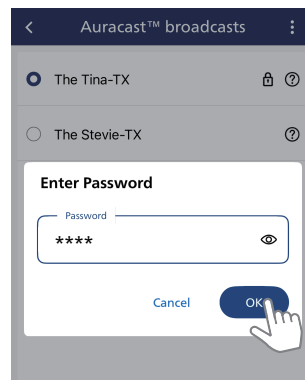
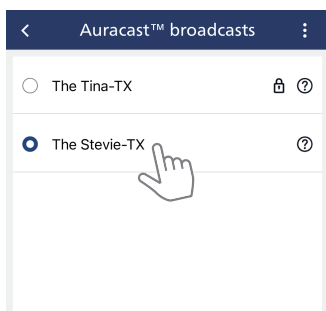
- 1 Select Auracast™ receiver source.



- 2 Press **[Auracast™ broadcasts]** to enter Auracast™ broadcast list.

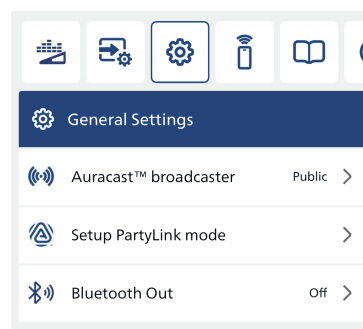


- 3 When an **unencrypted** playback source from mobile phone or dongle is selected, the turntable will search and connect to it.
↳ Make sure to activate Auracast™ broadcast on your mobile phone, dongle or product.

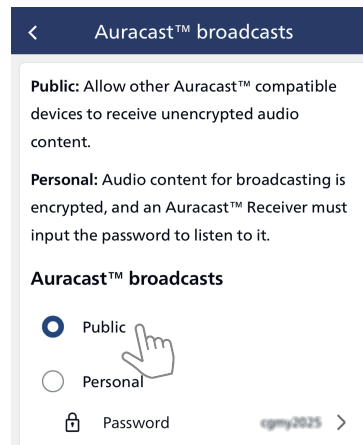


Select Auracast™ broadcast

- 1 Press  icon on the App to enter **General Settings** list.

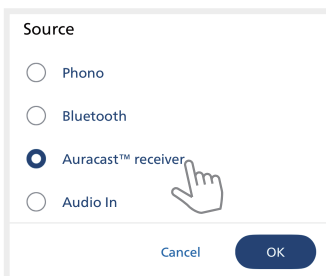


- 2 Select **Public** or **Personal** broadcasts.

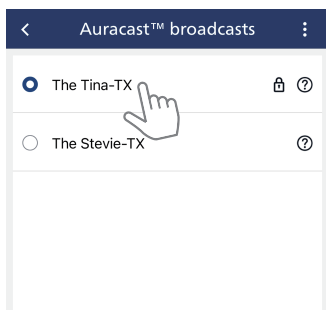


Receive encrypted Auracast™ broadcast

- 1 Select Auracast™ receiver source.

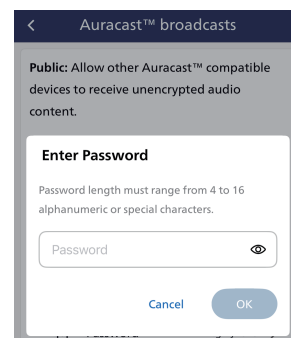
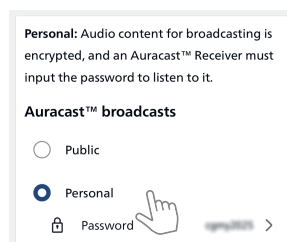


- 2 Press **[Auracast™ broadcasts]** to enter Auracast™ broadcast list.

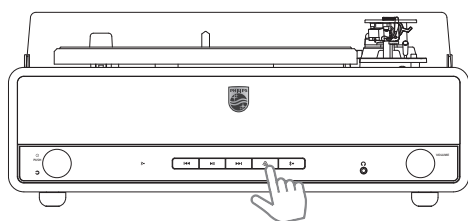


- 3 When an **encrypted** playback source from mobile phone, dongle or product is selected, you will ask to input a password. Enter the same password that you input when setting up Auracast™ broadcast from your mobile phone, dongle or product.
↳ Make sure to activate Auracast™ broadcast on your mobile phone, dongle or product.

- 3 Enter a password when **Personal** (encrypted broadcast) is selected.

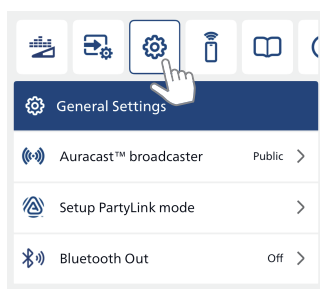


- Press and hold  button on the turntable for 3 seconds to enter Auracast™ pairing mode.

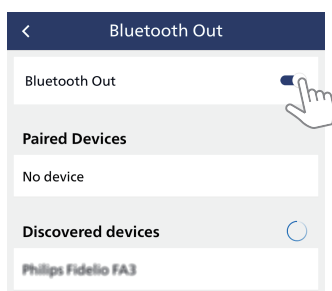


Select Bluetooth® Out (BT Out)

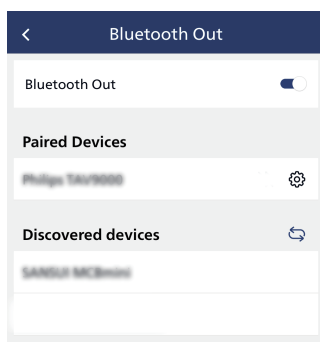
- Press  icon on the App to enter **General Settings** list.



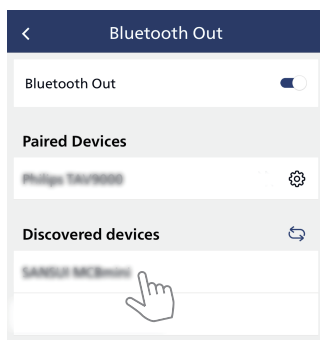
- Enable **[Bluetooth Out]** and the scan will start.



- Devices that are paired previously will be shown in **Paired devices** and not-paired devices will be shown in **Discovered devices**.

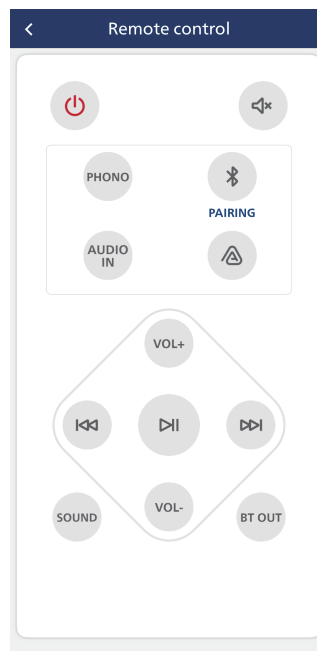
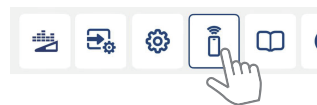


- Select a device to be paired in **Discovered devices** for pairing.



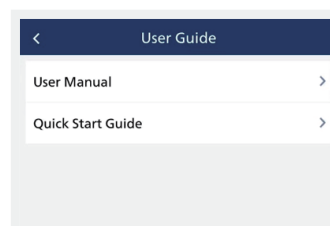
Remote control

Press  icon to enter and use your mobile device via Philips Entertainment App as a remote control to operate the turntable.



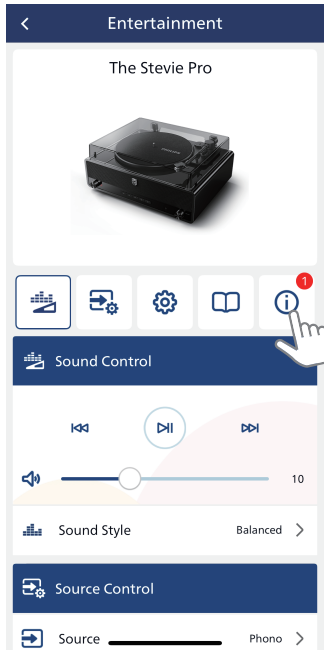
User guide

For more information about using this unit, press  icon on the App. You can find **[User Manual]** and **[Quick Start Guide]**.

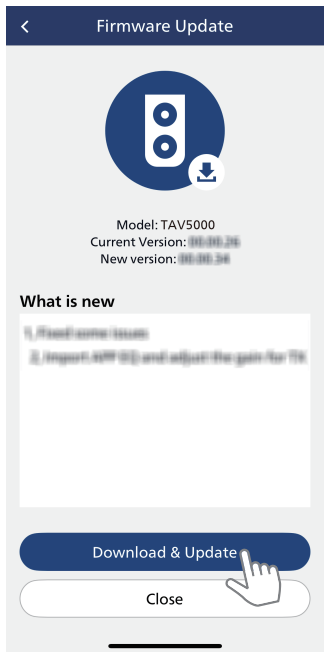


Firmware Upgrade

To get the best features and support, update your unit with the latest firmware version. The firmware for MCU can be upgraded to the latest version via Philips Entertainment app. You will see a red dot on the  icon when an upgrade is released. Click on the icon and press **Download & Upgrade** to proceed.



Once this product is connected to Philips Entertainment app, it can receive over-the-air firmware update. Always upgrade with the latest firmware version to improve the performance of this unit.



10 Product specifications

Note

- Product information is subject to change without prior notice.

Amplifier

Rated Output Power	Phono: 5 W x 2 THD 10% Bluetooth /Audio in: 10 W x 2 THD 10%
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Speaker

Frequency response	60 Hz -20 KHz
Sound channel	2.0 CH
Speakers	2 x 85 x 55 mm racetrack 4 ohm
Bass enhancement	1 x bass port

Bluetooth

Bluetooth version	V6.0
Bluetooth frequency band	2402-2480 MHz
Transfer rate (max. e.i.r.p.)	≤3.28 dBm ≤3.40 dBm
BLE(max. e.i.r.p.)	≤3.26 dBm
Bluetooth supported profiles	A2DP, SBC, LC3

Turntable

Turntable speeds	33-1/3 rpm, 45 rpm
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AUDIO IN

Audio in input level	800 mV ± 100 mV RMS
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Automatic

Automatic stop function	Automatic stop ON/OFF switch
Stylus model	AT3600L

General information

Power supply	100-240V~50/60Hz
Operation power consumption	8 W
Standby power consumption	<0.8 W
Dimensions (W x H x D)	42.0 x 17.9 x 34.8 cm
Weight (Main unit)	5.35 kg

11 Troubleshooting



Warning

- Never remove the casing of the product.

To keep the warranty valid, never try to repair the device yourself. If you encounter problems when using this device, check the following points before requesting service. If the problem remains unsolved, go to the Philips webpage www.philips.com/support. When you contact Philips, make sure that the device is nearby and the model number and serial number are available.

No power

- Check if AC power cord of the unit is connected improperly.
- Check if there is power at the AC outlet.

No sound

- Check the volume.
- Check if the source is selected properly.
- Check if connecting cable is connected properly.

No response from the unit

- Disconnect and reconnect the AC power cord, then turn on the unit again.
- As a power-saving feature, The turntable switches to standby mode after 15 minutes inactive.

Record sounds too fast or too slow

- Check if the speed is selected properly to match the vinyl record.

Turntable is spinning, but no sound

- Check the volume.
- Check if the source is switched to the Phono properly.
- Check if the stylus cover is removed properly.
- Check if the tonearm lift lever is already pushed down to make it fall on the record.

The audio quality is poor after connection with a Bluetooth-enabled device.

- The Bluetooth reception is poor. Move the device closer to this unit or remove any obstacle between them.

Decline in turntable audio performance

- Check if the turntable stylus is worn out. Replace the stylus.

Bluetooth cannot be connected with this unit.

- Check if device does not support the profiles required for this unit. The formats of these files are not supported.
- Check if Bluetooth function of the device is not enabled. Refer to the user manual of the device to find out how to enable the function.
- Check if this unit is not in pairing mode.
- Check if this unit is already connected with another Bluetooth-enabled device.
- Disconnect that device and then try again.

When playing in vinyl mode, there are popping sounds or "crackling" noises.

- Check the surface of the vinyl record for any foreign objects (dirt, dust, fingerprints, mold, etc.).
- Check the surface of the record for any scratches or worn stylus.

12 Notice

Compliance

Any changes or modifications made to this device that are not expressly approved by MMD Hong Kong Holding Limited may void the user's authority to operate the product. Hereby, TP Vision Europe B.V. declares that this product is in compliance with the essential requirements and other relevant provisions of RED Directive 2014/53/EU and UK Radio Equipment Regulations SI 2017 No 1206. You can find the Declaration of Conformity on www.philips.com/support.



This product complies with the radio interference requirements of the European Community.



This product is designed and manufactured with high-quality materials and components, which can be recycled and reused.



This symbol means the product must not be discarded as household waste and should be delivered to an appropriate collection facility for recycling. Follow local rules and never dispose of the product and rechargeable batteries with normal household waste.

Correct disposal of old products and rechargeable batteries helps prevent negative consequences for the environment and human health.



This symbol means that the product contains batteries covered by European Regulation 2023/1542 which cannot be disposed of with normal household waste. Inform yourself about the local separate collection system for electrical and electronic collection system for electrical and electronic products and batteries. Follow local rules and never dispose of the product and batteries with normal household waste. Correct disposal of old products and batteries helps prevent negative consequences for the environment and human health.



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